



Get Up to a March 1 - April 30, 2018

\$100 **Visa® Prepaid Card***
With qualifying product purchases

MONROE
SHOCKS & STRUTS

GET THE REBATE FORM

FREQUENTLY ASKED

Monroe Spring Rebate 2018 FAQs

Consumer Rebate:

- **How much money will I get back?**
 - You will receive a Visa Prepaid Card for a set amount depending on purchased items (this does not include installation or labor costs)
- **Where is the rebate form?**
 - You can download the rebate form by clicking on “Get the Rebate Form” on the banner at the top of www.1aauto.com/monroerebate
- **Can I do the rebate online?**
 - No, this is a mail-in rebate only
- **What needs to be mailed in for me to get my rebate?**
 - Your complete invoice that’s included in your package
 - The original UPC symbol from each box
 - The downloadable rebate form
- **How fast will I get my rebate?**
 - Please allow 8-10 weeks for processing
- **When does Feeling Is Believing start and end?**
 - This promotion starts March 1, 2018 and ends April 30, 2018
 - Offer submission must be postmarked by May 31, 2018
- **Who can I call for help if I’m confused?**
 - You can call 1A Auto’s expert customer service department at (888) 844-3393
- **Do all four items need to be on one order?**
 - Purchases must be on one invoice and for one vehicle
- **How many times can I get the rebate?**
 - You can only redeem this offer once per person, household, or address
- **What if I want to read the fine print myself?**
 - Just click “Get the Rebate Form” on the banner at the top of www.1aauto.com/monroerebate to see all of the terms & conditions



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Technical:

- **How long do shocks & struts usually last?**
 - The Motorist Assurance Program has done extensive research on shocks and struts, and they have found that there is measurable degradation at 50,000 miles, depending on driving habits, potholes or rough country or dirt roads. 50,000 miles is usually about 3-7 years of driving. By that time, the shocks or struts have gone up and down 87.5 *million* times!
- **They look fine, so why should I replace them?**
 - Shocks and struts do not always fail in a manner that can be seen. In fact, they often fail internally with no outward signs other than the lack of ride control in the vehicle. Lack of ride control often includes excessive braking distance, weight transfer and body roll. This excessive weight transfer will cause all of the braking, steering, and suspension components to work harder. Ball joints, control arms, and brakes will all wear out faster when the shocks or struts are not working effectively. Tires end up wearing in a "cupped" pattern, becoming noisy, and having a shortened life. If you find yourself needing these associated suspension parts, your shocks or struts may actually be the root cause.
- **Why should I buy 4 struts instead of 1 or 2?**
 - Having one shock or strut that is degraded by 50% can increase stopping distance up to 10 feet. Mismatched working and non-working shocks or struts can also cause a vehicle to become unpredictable during cornering, braking, and steering. Under normal conditions, shocks and struts are replaced in sets of 4, so if one shock or strut is not working, the rest are likely in similar condition. Mixing old and new shocks or struts can drastically reduce the life of the new part.
- **Why buy Monroe over another brand?**
 - Monroe has been in business since the early 1900s, and has been making shocks since 1926! They were the first to bring Quick-Struts (loaded struts) to the automotive world. Quick-Struts include the spring, strut, bump-stop, boot, and strut mount. Buying Quick-Struts rather than individual components can save incredible amounts of time during installation, and it gives you peace of mind knowing that the all of the parts are matched perfectly and new. Lastly, the majority of the products that Monroe builds are for OE car manufacturers, so you know their quality is top notch.
- **Is installing shocks and/or struts a do-it-yourself job?**
 - This depends on your skill level and ambition. Basic hand tools are required for loaded struts and shocks, along with several hours of labor. Some vehicles are very do-it-yourself friendly, and others are far less so. At 1AAuto, we have over 100 videos showing how to replace shocks or struts on popular vehicles. We encourage you to browse [our comprehensive video library](#) for helpful installation tips and tricks. Bare struts may require additional time, specialty tools, and safety precautions.